

UNDERSTANDING BEHAVIOUR

Component Description	Objectives
<ul style="list-style-type: none">◆ A Behaviour Model◆ Types of Interaction◆ Types of Behaviour◆ Strategies	<p>By the end of this session, participants will be able to:</p> <ul style="list-style-type: none">– Describe a basic model involving hostile, warm, dominant, and submissive behaviours– Differentiate interactions with superior, peer and subordinate behaviours– Detail the use of primary, secondary and masked behaviours– Develop strategies to deal with various behaviours

