

GRIEVANCE HANDLING AND COLLECTIVE AGREEMENT ADMINISTRATION

Component Description	Objectives
<ul style="list-style-type: none"> ◆ Provisions Of The Collective Agreement ◆ Stages In The Grievance Procedure ◆ Progressive Discipline ◆ Roles ◆ Management Rights 	<p>By the end of this session, participants will be able to:</p> <ul style="list-style-type: none"> – Describes provisions in collective agreements which relate to grievance administration – Detail the stages in the grievance process – Identify the implications of the Ontario Labour Relations Act in the grievance process – Explain the roles in the grievance process

